



Keytime's Accounting Products Praised By IFA Fellow Member

Keytime Accountants' Suite products and multi-company processing policy have been glowingly endorsed by the Senior Partner of a Sheffield practice.

John Chapman, who is a Fellow member of the Institute of Financial Accountants and also a Fellow of the IAB Qualifications for Business, has been an accountant for over 25 years and six years ago formed First Accountancy, based in Beighton, Sheffield, which now specialises in accountancy, bookkeeping and accountancy systems training.

He previously held senior positions, including Financial Director, and Company Secretary at companies within the steel industry before establishing his own company. He is now a firm fan of the Keytime products, the staff and associated services.

Originally a user of PTP software, John switched to the Keytime Accountants' Suite due to the fact that his former supplier charged him for processing extra clients and Keytime didn't impose this 'growth penalty' on its customers.

"I find Keytime's Corporation Tax, Tax Professional, P11D, Payroll and Final Accounts software very useful because I hate filling in forms by hand and by doing the process electronically you gain valuable time savings," enthuses John.

"The software is user friendly and allows you to eliminate errors, avoid missing entries, and also work out final totals before printing. If I had to do all the processing manually it would increase my workload by 500% and I certainly wouldn't be able to make a living!

"One thing that I do really appreciate is the fact that the software does not penalise me financially for having lots of clients. With some programs you have to keep paying extra money when you increase the number of clients but that is not the case with Keytime's multi-company policy."

The high level of support is a welcome part of the complete practice service and John believes it sets Keytime out from the crowd.

"The support that Keytime provides is very good," reveals John. "With some companies that I have dealt with in the past I have been waiting in a call queue for an hour before getting to speak with someone on the helpdesk.

"Also the Keytime technical staff are responsive to customer feedback for improvements that quickly make their way into the regular downloadable updates.

"I'm pleased with the whole service from Keytime as the staff are very approachable and always give the impression that they want to provide a good service to customers.

This caring attitude, combined with the cost-effective software, is quite rare."